

# **RPC - MOHAWK VALLEY REGION**

Fulton Herkimer Montgomery Otsego Schoharie

### Mohawk Valley Regional Planning Consortium Board of Directors June 5th, 2020 10am-12:30pm

Via GoToMeeting

#### **Meeting Agenda**

1. Welcome & Introductions

Susan Matt

S. Matt welcomed the board at 10:05am.

J. Miller conducted roll call. \*\*Caller ID's: 7= Colleen;

Quorum was not established

2. Approval of Minutes

Susan Matt

Suspended due to no quorum

3. RPC Updates-

Lori Kicinski

L. Kicinski provided an update on statewide RPC efforts. Schedules have continued as normal. Additional activities include COVID specific calls/committees and tracking of responses to report at regional and state levels. RPC has been assisting OMH in a PPE survey. Quarter 1 reports are being compiled into a PPT for distribution. Looking to host bimonthly calls with MCOs.

a. Peer Emily Childress

b. Workforce

Katie Molanare

K. Molanare provided update. New leads and new listserv for workforce group. SU CM certificate pilot concluded end of April, K. Molanare has been collecting survey information and is creating data report for distribution. There is a specific interest in peer workforce. Upcoming recruitment survey from new hire perspective will be conducted in August.

S. Bulger: peer group and supervisor roles included in discussion

4. By-Laws Vote

Jacqueline Miller

- a. Quorum for Minute approval- *Suspended due to no quorum*.
- b. Electronic voting *Suspended due to no quorum*.
- 5. Open Seats

Steven Bulger

S. Bulger shared information on open seats. 3 Key Partner (KP) and 2 Hospital & Health System (HHS). Steve reviewed who is eligible to fill these seats and noted that KPs are nonvoting members. Jacqui invited suggestions. S. Matt suggested looking at what groups exist in MV, suggested CCOs as a beneficial key partner. Potential other KPs include RHIO, housing, former PPS, DSS. Joe Simko suggest SDOH groups. L. Volo: Upstate Family FQHC, Sue asked to verify what counties they serve. Hometown – had

previous member, S. Matt suggested reaching out to again. J. Dyckeman – has contact with practice manager at Hometown.

- 6. COVID (please see COVID discussion document) Co-Chair A document was shared regarding COVID discussions. Sue opened the discussion reviewing what has been shared so far.
  - Providers doing Telehealth (TH) prior to COVID? L. Volo did not use TH prior, started with everyone else, lacked equipment in many offices, Deacon and Bassett are only known providers but no reps present to comment.
    - S. Matt discussed issues regarding getting set up and issues with broadband
    - S. Bulger invited state partners to share info. Amy Jayne many more providers submitting TH attestations. Ask providers to look at current regs, even if attestations/requests were submitted prior to pandemic. Regs do not allow for telephonic which has been primary mode during pandemic. Specific questions can be directed to Amy. B. Rosen noted that telephonic is from CMS not state. Sue noted that they are trying to transition to Zoom from phone but many don't have the tech to support that, it's an access issue that limits their ability.
    - D. Gaddy, OASAS is also pointing back to 830 regs to apply for designation. If you are designated, there has been a TH practice expansion as of 6/3 to include admissions, assessments, MH consults, MAT, counseling, and other. Reach out to Davia or Certification. S, Matt: emergency guidance or regular? D. Gaddy: should be under regular regs. S. Matt: challenge is writing a whole set of policy and procedures on regs that can change, hard to operationalize.
    - Discussion surrounding a lot of provider hesitancy on how to deliver services with regs possibly changing and client access
    - o J. Miller asked for any recommendations for RPC to work on
    - S. Matt: What will a timeframe look like for guidance regarding transition out of TH to face-to-face?
    - o J. Miller asked for PFY input
    - J. Pederson other RPC conversations about increased engagement, struggles of PF advocates is eased by having flexibility to work from home
    - T. Ryan: concern re: residential services with TH limitations, TH is good and should stay but should be incorporated better into services vs a "choose one" model, even if operating through TH there needs to be faceto-face service at some point – hybrid model
      - S. Matt: clarification on if enhancement rates for doing TH in house? Referenced OPWDD community hab in residential

- T. Ryan: not happening
- M. Countryman seconds the thought that there could be a hybrid model
- o S. Matt: question regarding consumer/peer survey
  - B. Rosen: preliminary data many chose TH and benefited from it
  - S. Matt: SUD or just MH
  - B. Rosen: focused on MH, but always crossover. 3 to 4k responses collected

#### S. Children & Families

a. Mohawk Valley

Steven Bulger

Committee meeting in April transitioned to COVID discussion. Creation of regional Provider Designation list as there are discrepancies between OMH website and boots on the ground. Spoke to cuts in Medicaid/DSS and why DSS involvement is vital to RPC, noted school district cuts as well is increasing referrals to child services.

b. Statewide

Jacqueline

Miller

Continue to work on documentation standardization, CYES collaboration between C-SPOAs and CYES, designation list for CFTSS/HCBS/FCA, survey collection continues for CFTSS/HCBS provider capacity (LI and MV). K. Gaylord noted that they will be resuming the statewide C&F co-leads phone call.

T. Ad Hoc Workgroups Planning & Leads Miller

Jacqueline

#### a. HH/HARP/HCBS

July 15<sup>th</sup> is next meeting. Looking for some direction from the board on what to include. Previously working on 60 mile reimbursement.

- S. Soroka suggests giving opportunity for current issues and success of telephonic services, what are the trends regarding community needs Discussion about HCBS transition, but no official announcements yet.
  - b. COPE/Peer Workforce
- J. Miller opened up discussion on the future of this group.
- *J. Pederson, are there supervisors/managers that have been involved?*
- J. Spraker. helped in beginning and is willing to help again.
- J. Miller goal to support current workforce and supervisors, original intent was to build up workforce
- S. Matt: peers ability to offer TH will be an issue in future, could this group look at TH and identify what services could be done TH and what should be done in person?
- J. Pederson: when looking at youth with YPA, they struggle on how to make it work effectively, not enough resources specific to YPA

J. Miller and J. Pederson will meet to discuss future direction of COPE

U. Issue Development

Susan Matt

a. 60 miles

Jacqueline

Miller

Still being worked on despite less travel, tracker input still coming in

b. Find Provider Lists

Steven Bulger

c. Spoke about earlier in C&F update

d. Sustainability

Susan Matt

Concern about sustainability, specific to MV. Shared revenue is down with drastic changes to service delivery, costs of ensuring safe settings (disinfecting between visits, etc)

- S. Bulger: SDOH providers are small CBOs, how can they survive
- S. Matt: sustainability of county services is in question for small questions, cuts to state aid that often go to small providers can make or break them
- M. Zuk: Family Resource Network is very worried about cuts and uncertain how to plan for continued cuts
- L. Volo: infrastructure that has been put in place funded by DSRIP is questionable, referenced maintaining staff and uncertainty of VBP contracts
- S. Matt: gap between DSRIP funding ending and VBP contracts starting
- S. Soroka: we really don't know what more cuts are coming through trickle down from feds, referenced retroactive Medicaid cuts after 9/11, and discussed unemployment rates, asked Lisa: have you gotten any sense from MCOs what will be happening with VBP contracts with Hospital
- L. Volo: PCP were operating on limited means, pushed back to MCO on what risks the MCO was taking when hospital had to take on major risk
- S. Soroka: revenue lost due to COVID is astronomical for HHSP, state will have to save the hospitals
- J. Acruri: appreciate innovation of providers, different levels of risk and cushions with VBP, still in discussion phases with many providers in VBP contracting, referenced levels of arrangements, Level 1 (where many providers enter) not a lot of risk, re: COVID helped sustain providers financially J. Earl: has not been a part of any dialogue regarding VBP but will make an
- J. Earl: has not been a part of any dialogue regarding VBP but will make an inquiry and report back.
- J. Anderson: also not in contracting conversations, there are data sets regarding arrangements
- S. Soroka: Is there any change in thought in opening up to BHCC roles in establishing contracts?
- J. Anderson: will take it back to Fidelis and can provide feedback
- J. Miller: What is St. Mary's seeing with VBP contracting?
- D. Miller: Staff member who manages has passed away and process has been put on hold.

#### V. CDPHP- Valera

John Acruri

Valera Health founded by PCP and BH psychiatrist for collaborative care initiative. Has been put on hold due COVID but starting to regain traction. 3-4 PCP offices involved, some peds hopeful to increase child psych.

Care Management platform, smartphone app available to members regardless of line of business, need to meet criteria for CM, 1-2 minute process to download, registration by CDPHP on backend. Primary features: secure chat, calendar reminders for appointments that sinks with phone calendar, helps set up transport through MAS, doesn't draw on client's minutes or data, clients can reread history of conversation, CMs are prompted to check in if clients (something) score goes too low, secure video feature. Residential clients can communicate in "off hours" when they have their phone, lots of flexibility in communication options for clients, some members have been sharing more sensitive issues and opening up more. Shared success stories.

#### W. OMH Field Office Report

Joe Simko

J. Simko will forward statewide HCBS dashboard data. At this point, OMH is looking to CDC and state and federal guidance regarding reopening.

Sue: Albany colleagues referenced stress state operated psych centers are under regarding additional precautions, staff shortages.

J. Simko: hasn't heard anything from Central's PCs, downstate has faced many impacts
X. Open Floor

J. Miller shared Integrated Primary Care Webinar is under planning.

Noted Upcoming Meeting Schedule with December meeting changed to November at board request, location TBD.

No comments or questions shared.

#### **Upcoming Meeting Schedule**

3<sup>rd</sup> Quarter BOD: September 4<sup>th</sup>, 2020 10am-12:30pm- Herkimer Community College 4<sup>th</sup> Quarter BOD: November 13<sup>th</sup>, 2020 10am-12:30pm- Herkimer Community College

Minutes to be approved on June 6<sup>th</sup>, 2020 & will be available to the public within one week Contact RPC Coordinator, Jacqueline Miller at <a href="mailto:jm@clmhd.org">jm@clmhd.org</a> or (518)469-2669, with comments.



## MOHAWK VALLEY RPC Gallery Attendees: MARCH 6<sup>TH</sup>, 2020: HERKIMER COMMUNITY

	Name	Attendance	Organization	Stakeholder Group
1	Steven Bulger	Present	ICAN	СВО
2	Sandy Soroka	Present	Neighborhood Center	СВО
3	Michelle Zuk	Present	Family Resource Network	СВО
4	Janine Dykeman	Present	MHAFM	СВО
5	Michael Countryman	Present	Family Counseling Center	СВО
6	Eric Masrogiovanni	Absent	RSS	СВО
7	Nicole Bryl	Absent	CHUNNY	H&Hs
8	Lisa Volo	Present	MVHS	H&Hs
9			VACAN	H&Hs
10	Duane Miller	Present	St. Mary's Hospital- Amsterdam	H&Hs
11	John Migliore	Absent	MIBH	H&Hs
12			VACANT	H&Hs
13	Kelly Lane	Present	Mohawk Valley BHCC	Key Partner
14	Heidi Bond	Present	Otsego Co. Public Health	Key Partner
15	Thomas Ryan	Present	Fulton Friendship House	Key Partner
16	-		VACANT	Key Partner
17			VACANT	Key Partner
18			VACANT	Key Partner
19	Susan Matt	Present	Otsego County	LGU
20	Bonnie Post	Absent	Schoharie County	LGU
21	Kristen Branner	Absent	Herkimer	LGU
22	Sara Boerenko	Present	Montgomery County	LGU
23	Ernie Gagon	Absent	Fulton County	LGU
25	Jon Anderson	Present	Fidelis	MCO
26	John Acruri	Present	CDPHP	MCO
27	Colleen Klintworth	Present	MVP	MCO
28	Jennifer Earl	Present	UHC	MCO
29				MCO
30				MCO
31	Jamie Spraker	Present		PYF
32	Joan Godlewski	Absent		PYF
33	Erinn Eschler	Absent		PYF
34	Darcy McElligot	Absent		PYF
35	Jennifer Pederson	Present		PYF
36	Jessica Morton	Present		PYF
37	Joe Simko	Present	ОМН	State Government
38	Davia Gaddy	Present	OASAS	State Government
39	Richard Jobin	Absent	OCFTS	State Government
40				

# Gallery

	NAME	ORGANIZATION
1	Emily Childress	RPC-Southern Tier
2	Katerina Gaylord	RPC Assistant Project Director
3	Katie Molanare	RPC- Central Region
4	Lori Kicinski	RPC Project Director
5	Amy Ja	ОМН
6	Ben Rosen	ОМН
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